

MARYVALE PREPARATORY BEN 16068604

INTERNAL CONNECTIONS MIBS

Request for Proposal 2025/2026

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Purpose

- 1.1 Maryvale Preparatory is seeking responses from interested vendors for the following products and services:
 - Internal Connections
 - Managed Internal Broadband System (MIBS)
- 1.2 The successful bidder(s) will have the capabilities and willingness to partner with Maryvale Preparatory in this endeavor to deploy their I.T. network infrastructure.
- 1.3 This request for proposal (RFP) is issued to invite vendors to submit proposals. Issuance of this RFP in no way constitutes a commitment by Maryvale Preparatory to select a vendor and/or reward a contract. Maryvale Preparatory reserves the right to accept or reject any or all submitted proposals.

Event	Date
RFP Release Date	February 2, 2025
Pre-Bid Meeting & Site Walkthrough	As needed basis
Questions Due	March 7, 2025
Submission Deadline	March 23, 2025T

Overview

This section is provided as a general overview of the project and does not modify the more specific sections that will follow and are contained within this RFP.

- 2.1 Great Hearts Maryvale (GHM) currently operating utilizing a single site servicing K-12th grade students located in Pheonix, Arizona. GHM currently serves 725 students. The school offers a liberal arts curriculum and fosters a genuine love for "Truth, Goodness, and Beauty". GHM employs a "low density model" to address campus technology. GHM is affiliated with Great Hearts America that utilizes a "unified managed services model" where all schools under the Great Hearts America umbrella share a network that is centrally managed by a single managed service provider. The school opened in the fall of 2012. GHM leverages a "staged" upgrade approach where portion of its network is upgrade in regularly scheduled deployments.
- 2.2 Maryvale Prep is requesting equipment and services for the site listed in the table below

Entity Name	Street Address	Longitude/Latitude (Optional)
Maryvale Preparatory	4825 W. Camelback Rd. Phoenix, AZ 85031	33.50922991798076, - 112.162927610524

- 2.3 It is important to Maryvale Preparatory that vendors meet the expectations as set forth in this RFP, especially the requirements for saturated wireless internet. Great Hearts Maryvale prefers a single vendor that is an authorized reseller with the ability to install and configure its internal network infrastructure based on a staged deployment schedule.
- 2.4 Maryvale Preparatory wishes to utilize funding secured from the schools and libraries program (E-Rate) to offset the cost of this endeavor. All proposals must clearly separate products and services

- that are eligible and ineligible for E-Rate funding. The eligible services list, published by the Universal Service Administrative Corporation (USAC), can be found here.
- 2.5 Great Hearts Maryvale anticipates web traffic to be light to moderate on a daily basis. However projected demand will be heavy during testing periods. The network shall be robust enough to support streaming instructional video if needed. For example, a group of students will need to view a 5–10-minute video in (1080p) high definition, once every hour, as well as ensuring that online testing can be conducted, in work groups of up to 120 users consecutively.
- 2.6 Vendors may assume Maryvale Preparatory has sufficient internet bandwidth to meet the network demand. Under the specified conditions, the network should be able to support devices in classrooms, auditoriums, libraries, gyms, cafeterias, and common areas. Clients must be able to roam across individual campuses without needing to refresh DHCP. Should any bidder propose a solution that does not meet the specifications listed, the vendor must provide sufficient documentation that Maryvale Preparator's objective will be met with their solution.
- 2.7 Proposals should include all recommended equipment, software, and services, separating E-Rate eligible items from noneligible items. If a proposed component is partially eligible for E-Rate funding, a cost allocation table published by the manufacturer must be included with the bid submission. VoIP, End-user, and surveillance systems are not E-Rate eligible.
- 2.8 It is the vendor's responsibility to ensure that any new equipment proposed meets the performance specifications of the manufacturer requested in this RFP. Maryvale Preparatory will not release the vendor from the performance guarantee required above, due to malfunctions or defects in vendor installed equipment and/or manufacturer errors or flaws in the equipment or design.

Scope of Services

Maryvale Preparatory is seeking pricing for installation, activation, configuration, and management of a complete internal network and communication structure. All vendors must provide a complete description of the services, diagrams, and a clear explanation of the solution being proposed.

- Internal Connections (WVLAN Network Infrastructure)
- Managed Internal Broadband Services (MIBS)

Specifications of Internal Connections

- Provide Advanced RF and radio resource management
- Support multicast video delivery across WLAN
- Support guest access
- Support hardware-based feature provisioning
- Must include a management system with access points capable of a minimum 802.11 AX
- Powered via 802.3af PoE
- Must be IPv6/IPv4 dual stack capable and be able to manage IPv6/IPv4 clients
- All cable runs will be terminated into a patch panel at one end and in a wall-mounted full box jack on the other.
- Wireless management application shall allow roll-based access to user-defined groups
- Vendors must provide all passwords and credentials upon completion of the initial deployment
- Must provide centrally managed and high availability controller(s) to support all access points

- Technical specifications of equipment should be provided with the proposal, if new equipment is proposed
- Must guarantee performance sufficient to fulfill the needs of the school, as requested in this RFP. If any additional equipment, cabling, or labor is needed, that is not included in the original bid submission, the vendor will bear all cost necessary to satisfy the requirements in this RFP.
- The vendor will be responsible for labeling and testing all connections, providing a document showing all equipment locations, in addition to test results, including heat maps. All labeling must comply with Schools and Libraries program guidance.
- The bidder is specifically advised to provide a detailed asset ledger, which includes the following information for each piece of equipment: location, make, model, part number and serial number. The initial asset ledger is to be provided once initial deployment is completed.

Specifications of Managed Internal Broadband Services

- Proposals must include estimated response times once a trouble ticket is submitted
- Must include a description of support tier escalation
- Must include a description of network monitoring policies
- Wireless management application shall allow roll-based access to user defined groups
- Vendors must provide all passwords and credentials upon completion of the initial deployment
- Vendors must provide access; view rights at minimum
- Must provide centrally managed and high availability controller(s) to support all access points
- The bidder is specifically advised to provide a detailed asset ledger, which includes the following information for each piece of equipment: location, make, model, part number and serial number. The initial asset ledger is to be provided once initial deployment is completed, then updated annually, prior to November 30. All network evaluations must provide detailed equipment and licensing information. If the vendor changes its recommendation after February 28, the vendor will be expected to absorb any additional cost.
- 3.1 Maryvale Preparatory recognizes that suppliers may find it necessary to work with other partners to propose a cost-effective solution. The proposal must describe how it will use subcontractors and local resources, if awarded the contract. Maryvale Preparatory will not accept agreements that require multiple billing agents to be paid. Maryvale Preparatory expects to pay one vendor and that vendor will serve as a primary point of contact. The winning vendor will assume all responsibility for the solution proposed. Contract "out clauses" for continued poor performance of the solution will be included in any final agreement or award.

Maryvale Preparatory may make such investigations as deemed necessary to determine the ability of the bidder, subcontractors, or suppliers to perform the work. The bidder shall furnish to Maryvale Preparatory all such information and data for this purpose as Maryvale Preparatory may request. Maryvale Preparatory reserves the right to reject any bid, if evidence submitted by or investigation of such bidder, fails to satisfy Maryvale Preparatory that such bidder is properly qualified to carry out the obligations of the contract and/or to complete the work contemplated within the time required.

- 3.2 The successful bidder must ensure deployment of the network does not interfere with school operations and will be responsible for any additional cost.
- 3.3 During the agreement, including renewals, should the school encounter performance issues in the execution of this RFP, the school will begin documenting information concerning those instances. After three (3) instances are recorded within an agreement term, a meeting will occur involving a representation from the responder in question and members of Maryvale Preparatory's administrative team to address the issues. If performance does not improve in accordance with the established benchmarks from the join meeting, the school reserves the right to terminate the agreement. Should an instance be of such severity that the school has reasonable concern for the safety or viability of the operational ability, then the school reserves the right to request an immediate meeting to address the issue without waiting for three (3) documented records.
- 3.4 The successful vendor must have, or be certified, with the following:
 - Be able to supply all products and services
 - Be an authorized reseller in the state of the applicant for all products being proposed.
 - Hold a current liability insurance policy and workers compensation insurance. Please enclose a copy of each with your submitted proposal.
 - Provide documentation of the vendor's wireless, switching, and cabling certificates. A qualified engineer, with a minimum certification of CCNA or equivalent, shall perform all configurations.
 - Provide a minimum of three K-12 client references for projects of similar size and complexity.
 - Registered and in good standing with the Secretary of State Office.
 - Must be eligible to participate in the Universal Service Schools and Libraries Program.
 - Must offer the <u>Lowest corresponding price (LCP)</u> states that service provider's proposals must be the lowest corresponding price, based on similarly located and sized E-Rate applicants.

Network Equipment

Current Equipment

QTY	Manufacture	Description	Model
21	Unifi	Access Point	U6-Enterprise
19	Unifi	Access Point	UAP-AC-Pro
2	Unifi	Access Point	UAP-nano-HD
2	Unifi	Access Point	UAP-AC-HD
6	Unifi	Access Point	UAP-AC-M
1	Netgate	Firewall	8200
4	Cisco	Switch	S5500-48T6SP-R
1	Cisco	Switch	SG350-28MP
2	Cisco	Switch	SG350-52MP-K9
2	Cisco	Switch	SG350-52MP
5	Cisco	Switch	SG500-52P
3	Cisco	Switch	SG300-52MP
1	Cisco	Switch	S5500-48T8SP

Requested Network Equipment

Quantities are approximate. Bidders are asked to provide multiple equipment options, when possible. Final quantities may differ. Bidders must provide per-unit pricing. Make and Model given, **or equivalent.**

- (1) Cisco C1300-24XS 24P switch
- (6) Cisco C1300-48FP-4X 48P switch
- (2) Tripp Lite SRW12USDP Rack
- (2) APC SMT750RM2UCNC UPS

Format of Proposals

Proposals must be submitted in letter-size PDF format. Proposals should follow the format below:

Cover Page

The following information should be included on the cover page:

- Title: Request for Proposals for Maryvale Preparatory Funding Year 2025
- Name of firm
- Firm SPIN
- Firm Address
- Firm Phone Number
- Firm Federal Tax Identification Number
- Contact Person Information: Name, Title, Address, Phone Number, and E-Mail

Proposal

Introduction

By submitting a proposal, the bidder certifies that the signer is authorized to bind to the proposer. Provide a brief statement regarding the vendor's understanding of the scope of work to be performed.

Executive Summary

Provide an executive summary of the proposer's proposed plan, as well as it's area(s) of expertise and resources capabilities it believes highlights the firm as superior or unique in addressing the needs of Maryvale Preparatory.

This section shall also serve to introduce the purpose and scope of the proposal. It shall include a stipulation that the proposal is valid for one (1) year from the date of submission. This section shall also include a summary of the proposer's qualifications and ability to meet Maryvale Preparatory's overall requirements.

It shall include a positive statement of compliance with the contract terms. If the proposer cannot comply with any of the contract terms, an explanation must be supplied.

Qualifications and Experience

Vendors must be authorized resellers of the equipment being proposed. This information must contain proof of authorization to resell the products proposed, reference name, name of contact person, telephone number and email address. Vendors must provide proof of proper license (if required) to perform all work cited in their response. Vendors must provide a current certificate of General Liability

Insurance. Additionally, vendors must provide at least three (3) references from K-12 schools. References shall include name of school, contact person's telephone number, address, and e-mail address.

Requirements to Submit Proposal

The vendor must be eligible to participate in the E-Rate program, have or apply for a service provider identification agree to obtain or have a current service provider annual certification form (SPAC) on file with the Schools and Libraries Division (SLD), and comply with all SLD service provider requirements. Since Maryvale Preparatory relies on E-Rate funding to pay for requested services, vendor must be a "green light" company and agree that should the status change to "red light" at any time during the bid process or contract period that they will immediately notify Maryvale Preparatory in writing.

Approach and Methodologies

Vendors may provide proposals for all requested services or the provision of equipment with installation, cabling, or network management. Vendors must provide a complete description of this process to include estimated lead times for delivery as well as methodologies for installation of such equipment.

Proposed Plan

Proposals should include any resources for project implementation or deployment. Present creative solution or innovative concepts to meet the needs of the school for consideration.

Project Schedule

Delivery is a critical factor with this project. A project timeline must be submitted reflecting milestones and durations for each task to be completed to successfully implement the proposed solution. A final schedule of these tasks will be mutually agreed upon after a Proposer is selected. The winning vendor must ensure that the deployment and maintenance of the network must "not" interfere with school operations. The proposing vendor must agree to coordinate with the general contractor including but not limited to regular virtual status meetings.

Proposed Fees

Pricing of equipment/installation, cabling, and management must be listed separately in your proposals. The school requests per unit pricing for all equipment and services proposed as well as a summary for each category (equipment, installation, and cabling) to identify "total" project cost. If additional warrantees and or licenses are offered beyond what the manufacture offers with the cost of equipment, then the cost must be listed separately. Any equipment or services that are recommended outside the scope of this project must be listed separately. If a managed wireless solution is being proposed, the proposal must describe all leasing terms and/or annual fees for the duration of the agreement. If there are any E-Rate ineligible items or services contained in the equipment list, vendors must provide a detailed itemized list of the ineligible cost and clearly distinguishable from the E-Rate eligible portion of the proposal.

Vendor bid submissions that do not clearly describe a fair and reasonable cost allocation where it is apparent that ineligible elements exist will not be accepted for review. Any additional material or equipment necessary for installation and operation of the service not specified or described in the vendor's proposal will be deemed to be part of the service at no additional charge to Maryvale Preparatory. Furthermore, claims for compensation will not be allowed for extra work resulting from the lack of knowledge of any existing condition on the part of the service provider.

Bidders are requested to enter pricing using the tables included in Appendix A.

Certification Statements

Vendors are requested to include and initial the certification statements located in Appendix B. Agreement to these statements will be used in the evaluation of bids.

Financial Qualifications

A proposer submitting a proposal shall demonstrate proof of the ability to obtain a performance bond in an amount equal to 100% of the total annual contract amount.

Contract Terms

Any contract may be contingent upon the approval of E-Rate funding and governing board approval. The Universal Service Discounted Matrix for Schools and Libraries, commonly known as the E-Rate program, administered by the Universal Service Administration Company (USAC) for the Federal Communications Commission, will fund a portion of this RFP.

Terms of this agreement shall be a thirty-six (36) month agreement, beginning July 1, 2025, ending June 30, 2028. Maryvale Preparatory reserves the right to extend the contract annually, with two (2) one-year extensions; not to exceed a total of five (5) years. In addition, the school reserves the right to proceed with or without approval from USAC.

The vendor must agree to invoice using the service provider invoicing method (SPI).

Questions

Questions must be submitted in writing to Sarah Hayes at sarah@ecserate.org. All questions must be submitted by March 7, 2025

Submissions of Proposals

Proposals are required to be in a PDF format. All proposals must be submitted by March 23, 2025 All proposals must be uploaded to the following link:

Maryvale Preparatory Proposal Submission

Evaluation Methodology

Maryvale Preparatory will award a contract based on the vendor submissions that best meets the needs of the school, regarding their current technology plan, future growth, RFP specifications, and not necessarily the lowest price, although that will be the priority factor. The following factors will be considered when evaluating proposals:

Point Scale

- 40 pts Price of E-Rate eligible goods and services
- 20 pts Project management experience with projects of similar size and scope and scope.
- 10 pts Vendor domiciled in the state of the applicant.
- 15 pts bidders proposing a solution that maximizes Great Hearts Maryvale's current infrastructure.
- 5 pts to bidders who have agreed to the certification statements (Appendix B).
- 10 pts Previous experience with vendor

Right to Reject

Maryvale Preparatory reserves the right to accept or reject all proposals or sections thereof, when the rejection is in the best interest of the school system. Maryvale Preparatory reserves the right to award without further discussion. Therefore, responses should be submitted initially with the most favorable terms the vendor proposes. Maryvale Preparatory reserves the right to reject the proposal of a vendor who has previously failed to perform properly or completed on time contracts and to reject the proposal of any vendor who in the opinion of Maryvale Preparatory, is not able to adequately perform the contract. Maryvale Preparatory reserves the right to reject all proposals, any part, or parts of a proposal, waive any technicalities/informalities, increase or reduce quantities, make modifications or specifications, and award any or the entire contract in a manner that is in the best interest of Maryvale Preparatory. Contracts will be awarded to the vendor submitting the proposal determined to be in the best interests of Maryvale Preparatory.

Right to Disqualify

Maryvale Preparatory reserves the right to award a contract to a vendor that is not the lowest cost bidder when, in the judgment of the school administration, it is in the best interest of the school to do so. A Bidder will be disqualified for any of the following reasons:

- Bidder being in litigation with applicant.
- Bidder having defaulted on a previous contract with applicant.
- Bidder having performed unsatisfactory work on a previous contract with applicant.
- Bidder fails to fulfill the warrant obligations of a previous contract with applicant.
- Bidder fails to be present at a mandatory walk though (if applicable).

Public Entity Crimes

A responder, person, or affiliate who has been placed on the convicted Contractor list following a conviction for a public entity crime may not submit a proposal for a RFP to provide any goods or services to a public entity for the construction or repair of a public building or public work, may not submit proposals on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, sub-contractor, or consultant under a contract with any public entity, and may not transact business with any public entity

Examination of Records

The responder agrees that the school, the Comptroller General of the United States of America, the Inspector General of the Federal Sponsoring Agency, the Auditor General of the State of the applicant or their duly authorized representatives will have access to, and right to examine, any directly pertinent books, bankers, and records of the responder, involving transactions related to this agreement until the expirations of ten (10) years after the final payment under this agreement or such longer period, as required by law.

Appendix A

Network Equipment				
Description	Manufacturer	Model	Per Unit Cost	Per Unit Installation Cost
24P Switch				
48P switch				
Rack				
UPS				

Managed Internal Broadband Service (MIBS)		
Description	Per unit per month Cost	
24P Switch		
48P Switch		
Firewall		
Smart UPS		
Indoor Access Point		
Outdoor Access Point		

Pricing Summary		
Category	Total Annual Cost	
Internal Connections		
Managed Internal Broadband Service		
Total Cost		

Appendix B

Certification Statements

Two points (for a total possible of 10 points) will be awarded on the scoring rubric for each statement that is agreed to by the vendor. Designate agreement with initials.

Bidder includes documentation for all requi	red certifications and authorizations.
Bidder provided a minimum of three (3) K-1	2 client references for projects of similar size and complexity.
Bidder has successfully and accurately price	d equipment and services utilizing the provided pricing charts.
Bidder has complied with all requirements r	regarding the certificate of responsibility.
Bidder has properly signed and completed t	he bidder's proposal form in its entirety.
Acceptance	of Proposal and/or Contract
Execution of this proposal is binding, and th	e accepting and signing parties agree to all costs outlined.
	
Service Provider Signature	Applicant Signature